

## Terms & Conditions

1. Climb-Mountains is owned and run by Ian Hey, Tan Yr Allt, Fachwen, Llanberis, Gwynedd, LL55 3HB.
2. For all courses and guiding services booked more than 30 days in advance a 50% non refundable deposit must be paid. For all such courses the balance is due 30 days before the start date.
3. For all courses booked less than 30 days in advance the full course fee must be paid with the booking.
4. All payments to be by cheque payable to Ian Hey at the above address
5. Requests to cancel a booking must be made in writing. The date of the cancellation is taken as the date we receive your letter. The following charges then apply:
  - More than 30 days before start date – loss of deposit
  - Less than 30 days before – loss of full course fee.
6. Requests for transfers to a different course must be made more than 30 days in advance and the decision to allow any transfer remains at the sole discretion of Climb-Mountains.
7. Climb-Mountains reserve the right to cancel any course due to unforeseen circumstances. This could include but is not limited to injury, illness, bereavement, loss of transport. In such cases you will be informed as soon as possible. You will be offered a free course transfer (of the same value), a full refund, or a mutually agreed alternative course.
8. By booking you agree to abide by the decisions and requests of Climb-Mountains instructors regarding individuals and the whole group. Instructors retain the right to exclude individuals from any activity if they feel the health, safety or enjoyment of any or all of the group is compromised.
9. While all Climb-Mountains instructors are suitably qualified and selected for their friendly nature, professionalism and safety record you must realise and accept that climbing, hill walking and mountaineering are activities that carry with them a danger of personal injury or even death. All clients must be aware of and accept these risks and be responsible for their own actions and involvement in such activities.
10. Climb-Mountains do not accept responsibility for loss or expense due to delays or changes in travel services, sickness, weather or any other cause outside the control of Climb-Mountains. We highly recommend the purchase of appropriate travel & activity insurance to cover such eventualities.
11. Although every effort is made to stick to agreed programmes and course itineraries changes may be made due to factors outside of our control. In particular instructors have the discretion to alter the program in the interests of clients safety due to changes in weather and/or mountain conditions.
12. By making a booking it is implied and accepted that you have read and understood these terms and conditions and agree to abide by them.